



VISITORS EXPECTATIONS FACT SHEET

- Visitation is now allowed for all residents at all times.
- **Outdoor** visitation is **preferred** when the resident and/or the visitor(s) are **NOT fully vaccinated** against COVID-19.
- Visitation can now be conducted in a resident room and dedicated visitation spaces while adhering to the **core principles of infection control** including but not limited to:
 - **Screening** of all visitors. Visitation is **NOT** allowed for any visitor who has symptoms of COVID-19 or currently meets the criteria for quarantine.
 - **Hand Hygiene**
 - **Face covering** for nose and mouth and **physical distancing** of at least 6 feet
- Visitors must log in and provide the following details for potential contact tracing purposes as per NYSDOH: first and last name; address; daytime and evening telephone number; date and time of visit; and email address.
- Visitors must inform the Director of Nursing/Administrator/Infection Preventionist if they **develop symptoms or test positive for COVID-19** within **2 days after visitation**.
- There is no limit to the frequency of visits, number of visitors, or requirement for advanced scheduling of visits. **However**, the **number must allow for social distancing** and therefore visitors may need to visit in small numbers so that social distancing can be maintained.
- **A staff member will escort visitors directly to and from the Resident's room.**
- Visitors should **NOT** walk around different halls of the Home.
- Visitors and residents **must wear face coverings and physically distance at ALL times** during visitation, if the community level of transmission is **substantial to high**, regardless of vaccination status (<https://covid.cdc.gov/covid-data-tracker/#county-view>). **Eating is not allowed** during visitation at these times.
- If a facemask or covering is not tolerated by the resident, he/she may use a face shield.
- Once the county transmission rate is **low to moderate**, the resident **AND** visitors are **fully vaccinated, and** the resident is **not immunocompromised**, they **may choose not to** wear face masks and have personal contacts during the visit.
- Visitors should **wear face coverings or masks AT ALL times** when around other residents or **healthcare personnel**, regardless of vaccination status.
- Visitation is allowed during an Outbreak Investigation or when a resident is on isolation/quarantine; however, visitors must be aware of the **potential risks of visiting during an outbreak**.
- If a resident is on **isolation or quarantine**, all **visitors** must wear the appropriate Personal Protective Equipment (PPE) (**gown, gloves, eye protection, mask**) and must be supervised by a nurse upon putting it on and upon removal. The resident should wear a well-fitting mask as tolerated.
- Visitor testing is not required, however in counties with **substantial or high levels of community transmission** it is **recommended** that visitors test on their own 2-3 days prior to visitation.
- The facility may ask a visitor about vaccination status however visitors are not required to show proof of vaccination. **If the visitor declines to disclose their vaccination status, the visitor should wear a face covering or mask at all times.**
- Visitors under the age of 16 must be accompanied by an adult 18 years of age or older.
- **Staff will monitor the visitation process while respecting resident privacy. The facility has the right to restrict visitation for individuals that will not adhere to the Core Principles of Infection Control.**