



Jeanne Jugan Residence  
2999 Schurz Ave  
Bronx, NY 10465

November 20, 2021

Dear Family Members,

We are happy to tell you that we have had no cases of the virus this week. We will need your cooperation during visitation to help us to remain COVID-19 free. As you know from my last letter, visitation requirements have changed and families can now visit at any time.

As a reminder:

- Residents are now allowed visitation without needing to make an appointment in advance. **However, it would make it easier for us if you could let us know in advance so we can make sure your loved one is ready for your visit.**
- Visitation will now be taking place in the resident rooms.
- Since Bronx's community transmission rate is substantial to high, **visitors must wear a mask AT ALL TIMES, regardless of vaccination status as per CDC guidelines. We ask for all to comply with this without us having to remind you during your visits.**
- Social distancing should still be maintained during visitation.
- Once our area's transmission rate decreases enough, those who are vaccinated will no longer be required to wear a mask during visitation. **This is not yet the case.**
- When you arrive for visitation, you will: need to sign in with your address and contact information, will be screened at the reception desk, educated on infection control guidelines, asked to perform hand hygiene, and escorted to the resident room.
- When your visit is concluded, you will **ring the resident call bell** and will be escorted to the desk where you will be required to sign out.
- Since, as per the Department of Health, visitor movement within the facility should be limited, **walking through the hallways without an escort from staff or Little Sisters is not yet permitted.** Visitors will be escorted directly to and from the resident room.

We have been able with the grace of God to keep the virus out of our home and your loved ones safe and healthy but this will change if we cannot count on your cooperation in PROPERLY wearing the mask (over the nose and mouth) and social distancing while visiting with your loved one. The virus is still prevalent in this area and visitors PUT OUR VERY VULNERABLE RESIDENTS at risk when there is a failure to understand the vital necessity of following infection prevention protocols.

These protocols are CRUCIAL in preventing the entrance and spread of the virus in our home. I know no one would deliberately put the Residents at risk but failure to wear a mask covering nose and mouth, vigilance in hand washing and social distancing definitely will. I'm sure we can count on you going forward to help us protect your loved ones and work cooperatively with us to keep the residents safe. God bless and Happy Thanksgiving.

Sincerely,

*Sr. Gertrude Mary*  
Sr. Gertrude Mary lsp